IP18 + IP19 Annex 5

From: Sent: To: Cc: Subject:

03 March 2016 20:40 Ellie Green Ellie.Green@Enfield.gov.uk

FW: URGENT: HEARING OF ENFIELD COUNCIL LICENSING SUB-COMMITTEE 16TH MARCH 2016: EVIDENCE IN THE MATTER OF APPLICATION BY FOUND SERIES LIMITED FOR PREMISES LICENCE

Dear Ellie,

Have now realised that the material may not be acceptable to your Enfield Council email filters, given our previous experience!

Therefore will hand deliver tonight.

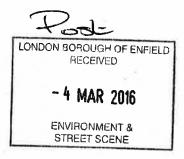
Kind regards

With kind regards

Yours sincerely

Games Road Cockfosters North London EN4 9HW United Kingdom

Phone:	
Fax:	
Website:	



From: **Sent:** 03 March 2016 20:27 To: Ellie Green <u>Ellie.Green@Enfield.gov.uk</u> Cc: **Contemposition**

Subject: URGENT: HEARING OF ENFIELD COUNCIL LICENSING SUB-COMMITTEE 16TH MARCH 2016: EVIDENCE IN THE MATTER OF APPLICATION BY FOUND SERIES LIMITED FOR PREMISES LICENCE Importance: High

4. Ť

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit R^{4} to be referred to in the submission of **Generations** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016 Dear Sir,

RE: LARGE EVENTS AT TRENT COUNTRY PARK

I am writing on behalf of CLARA (CHALK LANE AREA RESIDENTS ASSOCIATION) to express the views and serious concerns shared by itself and a significant number of Residents of the area, who have been affected by Enfield Council's large-scale events taking place in Trent Country Park.

The planning, booking and operation of these events are the responsibility of Enfield Council but the poor discharge of these duties has also affected London Borough of Barnet's residents in the vicinity.

This matter has come to a head as a result of the FOUND 51st State Event held in the park on 8th August 2015 and it is fair to say that the surrounding area is still not recovered to the condition it was in prior to that date. CLARA has received copies of many complaints to Enfield expressed by Residents with very little coming back from Enfield Council beyond 'we will try better next time". Some local businesses in Cockfosters have also expressed their concerns.

The anti-social problems experienced locally included but were not limited to:

- Severe noise from the event throughout the day, mostly in lower frequency bass thumping which impacted mainly to the west of Trent Park and which penetrated even well-insulated homes;
- Complete lack of traffic management with event visitors parking unchallenged in local side streets;
- A substantial amount of rubbish (cans, plastic bottles, food cartons etc.) dropped on the pavement and thrown into hedgerows and gardens;
- Congregated crowds throughout the day and even after the event helping gridlock Chalk Lane itself until late at night. Also crowds congregating at the BP Petrol Station and Marks and Spencer Food Outlet, preparatory to departing by tube or car or bus.
- Event goers drinking alcohol and/or using crack in the side streets and discarding the cylinders and balloons as rubbish;
- Black market traders selling event tickets and drinks etc. in the park operating out of Chalk Lane;
- Intimidation of older and female Residents;
- Urination (and worse) in many gardens and against walls in the area (including food stores);
- Fly-posters across Cockfosters, making the area look even more like a third-world shantytown.

There were no Police or local Community Police in attendance at any time throughout the day. Our subsequent investigation has uncovered that the

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit *R*2 to be referred to in the submission of **Generation** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

IP11

Subject:	FW: Email 1 to IPs - WK/215073195 Trent Park, Cockfosters Road, BARNET, EN4 0PS./ Found Series Limited, Unit 104, 12-18 Hoxton Street, London, N1 6NG.
From:	
To:	
Date:	Thursday, 3 March 2016, 8:07

As promised, please find attached a copy of my email and video attachment sent to Ellie Green this morning.

Regards

Print

From:

Date: Thursday, 3 March 2016 at 07:03 To: Ellie Green <<u>Ellie.Green@Enfield.gov.uk</u>> Subject: Re: Email 1 to IPs - WK/215073195 Trent Park, Cockfosters Road, BARNET, EN4 OPS./ Found Series Limited, Unit 104, 12-18 Hoxton Street, London, N1 6NG.

Dear Ellie

Thank you for your email

In support of my letter objecting to granting a license for the proposed Found Music Festival, I attach as evidence a 51 second video which was taken in my front garden at 22.00hrs on August 2015. The date of the last Found Music Festival in Trent Park. The video is dark as it is night time. However, the sound track demonstrates clearly the noise level at my home that was generated from last years event and continued all through the duration of the concert. In addition, the letter from the London Borough of Enfield which advised us of the event stated that the event would finish 21.30. As stated, this video was taken at 22.00.

I would be grateful if you could submit the video in support of my claim that the noise level produced by last years music festival were unacceptable to local residents.

Regards

Fairgreen East Cockfosters Barnet Herts EN40QR

From: Ellie Green <<u>Ellie.Green@Enfield.gov.uk</u>> Date: Monday, 22 February 2016 at 18:02

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit R3 to be referred to in the submission of the submission before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

From: Sent: To: Subject:

02 March 2016 10:15

Fw: Found 51st State Music Festival on 8th August 2015

---- Forwarded Message -----

From To: |

Sent: Saturday, 27 February 2016, 12:48 Subject: Fw: Found 51st State Music Festival on 8th August 2015

Forwarded Message -

From

To: ian.davis@enfield.gov.uk; Matthew Watts <matthew.watts@enfield.gov.uk> Cc: Jason Charalambous <<u>cllr.jason.charalambous@enfield.gov.uk</u>>; cllr.michael.lavender@enfield.gov.uk;

Sent: Sunday, 9 August 2015, 23:09 Subject: Found 51st State Music Festival on 8th August 2015

Dear All.

As long-term local residents, we were notified by the Council in its letters dated 21 January 2015 and 27 July 2015 of the above large scale event and the various measures to be taken on the day. We also received a further July 2015 circular from the FOUND Series Team, confirming its aim to impact on the local community as little as possible. We were therefore astounded and increasingly angered throughout the day and evening when neither the Council nor FOUND delivered on the assurances they had previously given us. We and our local neighbours found ourselves subjected to large-scale disruption and disorder from the worst organised event we have ever had to experience locally.

Listed below are some of our major concerns and observations witnessed in the Chalk Lane area throughout the day and evening:

 Road Closure. We had been in communication with the Council many times. previously, explaining from experience how the only way to protect our local road from event parking and subsequent noise, rubbish etc. was with an official road closure permanently attended by the Police with strict traffic enforcement. What we actually got (at the north end) were a few traffic cones and two half-hearted. non-effective event traffic stewards who made very little effort to stop traffic; admitting openly that they were unable to prevent event visitor traffic entering Chalk Lane, and finally not even noticing cars driving right past them! The road duly filled up with vehicles coming, going and parking throughout the day until several hours after the event finished.

Police. On walking around the area during the day, it was noticeable that • there was no Police or CSO attendance in Cockfosters or the nearest roads to the Park entrance. Calls to the Enfield Safer Neighbourhoods Team (suggested in the FOUND circular) went to Voice Mail.

A result of the Council clearly not requesting Police Patrols resulted in the following in Chalk Lane:

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit of to be referred to in the submission of **Exhibit of the Exhibit** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

Ĺ.



July 2015

Dear resident,

We are writing to let you know that we are staging a one-day mini-festival called '51st State Festival' aturday 8th of August at Trent Park.

The event site will occupy the field that runs parralel to Go Ape and to the east of the pond. Construction of the site will commence Sunday 2nd at 8am and finish on Friday 7th August. The event itself will run from 11am - 10pm on Saturday 8th August. The site will be de-rigged from Sunday 9th August - Wednesday 12th August, when we will leave the site in it's original condition. There will inevitably be a small level of production and contractor traffic on the build-up and de-rig days.

Our aim is to impact on the local community as little as possible, and to leave the park in as good a state as we found it. 9,999 people are expected to attend, and we are heavily promoting the use of public transport and discouraging people from travelling to the event by car.

Further details on the event can be found here: www.51ststatefestival.com

Useful numbers

Event Organisers (prior to event day): 020 7739 3693 Event Noise Monitoring: 07591 663 270 Enfield Safer Neighbourhoods Team: 0208 7212 686

There will be 24 hour security monitoring the site throughout the build, break and event day.

If you have any questions regarding the show then please email us at hello@foundseries.co.uk

ins sincerely

The FOUND Series Team x

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit \$5 to be referred to in the submission of **Comparations** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

1.80

Page 1 of 10 1P6/1P13/1P19/1P17

From: Sent: To: Subject:

02 March 2016 10:14

Fw: Re: The Aftermath of the Event - Residents up in arms. RESPONSE FROM THE COUNCIL [SEC=UNCLASSIFIED]

--- Forwarded Message ---From:

To:

Sent: Saturday, 27 February 2016, 12:53

Subject: Fw: Re: The Aftermath of the Event - Residents up in arms. RESPONSE FROM THE COUNCIL [SEC=UNCLASSIFIED]

- Forwarded Message -----From: Matthew Watts <<u>Matthew.Watts@Enfield.gov.uk</u>> To: s Cc: Graham Deal < Graham. Deal@enfield.gov.uk> Sent: Monday, 17 August 2015, 11:51 Subject: RE: Re: The Aftermath of the Event - Residents up in arms. RESPONSE FROM THE COUNCIL [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED Morning

I think we learn things from every event we permit within our parks.

Some of the key lessons from the Found 51st State festival include:

the use of a traffic management company that we have worked with previously and who understand the Council's needs. The company that was stipulated to the organisers of the Ghana Family Festival did, we believe, the most effective job of any company used for managing the traffic for park events. Unfortunately the company used for the Found Festival failed to implement many of the measures we had agreed ahead of the event.

the council taking full responsibility for all litter clearance associated with events (obviously at the cost of the event organiser)

a greater Police presence to support event stewards at the egress to ensure that participants are moved from the park and back to the station as quickly as possible.

additional ways to contact the Council/event organisers (to get around the problem of mobile phones becoming unavailable when large numbers of people are together) as I understand residents had some problems contacting the numbers provided ahead of the event to report problems

As outlined in my previous email, we will be conducting a full review of events at Trent Park and will be working with colleagues from across the Council and the emergency services to identify the most effective way to manage the issues that occurred last weekend. We will also be visiting other London boroughs who hold large scale events to see what we can learn from them.

With regards to the Bear Grylls event, we are expecting up to 9,000 participants on the Saturday and only 1000 participants on Sunday. Participants will be going off in waves throughout the event so only a proportion of the participants will be in the park at the same time. However, we know that this event will have an impact on the park and the surrounding area and are working

with the organisers to finalise plans. This will obviously include controls on access into the surrounding residential roads for the duration of the event.

Finally, the Found Festival organisers have confirmed that the majority of participants were from the Enfield area, but I await the postcode information of those who purchased tickets from the organisers to confirm the exact split of those living within the borough and those from outside Enfield.

I'm more than happy to meet with you to discuss the issues further if you would like.

Best wishes

Matthew

Froma

Sent: 14 August 2015 17:42 To: Matthew Watts Cc: Graham Deal Subject: Re: Re: The Aftermath of the Event - Residents up in arms. RESPONSE FROM THE COUNCIL

Dear Matthew,

CLARA residents are on copy of your response. Thank you for acknowledging my email and replying with the below.

We would like to know what learnings Enfield council have taken from last weekend, and what improvements we can expect to see for the next large scale event, scheduled to be the Bear Gryll's event, for 25,000 people over 2 days. (1st weekend of Oct. 15,000 on the Sat, 10,000 on the Sun).

We strongly feel that events of this size are not feasible in a country park, and it's position in the heart of a residential area.

We are still feeling and seeing the impact of last weekend on the environment, and challenge Enfield Council to really think about the size of events that are given permission to be held in Trent Park.

The FOUND music festival was organised by a group based in Dalston, London. People traveled from far afield to come. It was of no enrichment to the residents of Cockfosters, and was not something the community participated in. We want to be seeing events that contribute to our immediate society.

I look forward to hearing from you on what enforcement planning is being scheduled for the event in Oct.



From: Matthew Watts < Matthew.Watts@Enfield.gov.uk>

To: 🎽 Sent: Friday, 14 August 2015, 16:18

Subject: FW: Re: The Aftermath of the Event - Residents up in arms [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

I am responding on behalf of the Parks Service to the email that you sent to David Burrows MP. copied below. We have received a few complaints about last weekend's event, so for consistency I have provided the same response, which I have outlined below.

Can I begin by apologising for the disruption caused by Saturday's event in Trent Park, which you have described in your email below. I was disappointed that aspects of the event management were not delivered by the organisers as effectively as the Council had stipulated.

To provide some background to Saturday's event, the organiser approached the Council in January about the potential to hold the event in Trent Park. The Parks Service consulted local residents in line with the Council's events guidance document, and with very few responses the event was authorised to proceed. Ahead of the event the Council agreed a full event management plan with the organisers that included comprehensive details of how each aspect of the event would be managed. Unfortunately, as you have highlighted in your email, not all aspects were managed as well as the Council had expected.

Traffic Management

Some of the pre-agreed traffic management arrangements were not delivered and unfortunately this left some of the surrounding roads vulnerable to event parking. I was pleased to hear that many of those who parked illegally on Cockfosters Road received a parking ticket and the council removed a couple of cars that were parked across resident's drives.

We have asked the event organisers to explain why the agreed arrangements were not delivered and we will review how our current approach to managing the traffic/parking can be improved for future events:

Litter

The plans that the event organisers had put in place to manage the litter were not delivered sufficiently, so once it became apparent that litter was building up along Cockfosters Road and some adjoining roads, Council officers arranged for one the Council's street cleansing teams to address the issue. We were pleased to see that litter was brought under control by late afternoon. I personally checked the park and the surrounding roads early on Sunday morning and the cleanliness was of an acceptable standard. The event organisers will be expected to bear the cost of the additional litter picking that was necessary.

The Parks Service will also review the litter management of events and in future may take sole responsibility to prevent a similar situation at future events.

Anti-social behaviour

Generally the event passed peacefully with very few disorder related offences. Some residents have reported that participants were urinating in public (mainly along the Cockfosters Road), but we believe that this was a few isolated examples. As part of the debrief meeting, which the Parks Service holds with the organisers of large scale events, we will review the egress and try to identify what more can be done to get event participants from the park to the station as quickly and safely as possible as this will help to reduce any disruption caused at the end of the event.

Noise

Sound monitoring was conducted throughout the event and noise levels were consistent with the predicted levels provided with the organisers. Whilst officers could hear the music from residential areas, the Cockfosters Road traffic largely drowned out the noise from the event. Whilst we

appreciate that the choice of music was not to everybody's liking and the bass could be heard. we do not believe that it was of an unacceptable level.

I apologise again for the disruption caused by the event, but I would like to reassure you that we will work hard to improve the management of future events at Trent Park. I have attached a letter that the event organisers will be sending to local residents which apologises for the disruption and provides some further information about why it happened. I hope this demonstrates that the organiser is sorry for the disruption but keen to improve their management for future events.

Finally, I would also like to thank you for taking the time write to the Council to report the issues you encountered.

Best wishes

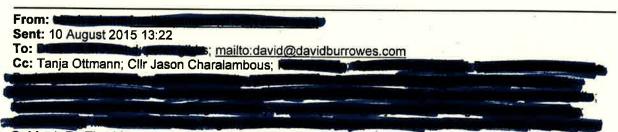
Matthew

Matthew Watts Parks Business Strategy & Partnerships Manager Public Realm & Sustainability **Regeneration & Environment** Enfield Council Silver Street Enfield EN1 3XA

To report a problem in a park or open space please click here For more information about the parks and open spaces please click here

Protect the Environment - Think Before You Print

"Enfield Council is committed to serving the whole borough, fairly, delivering excellent services and building strong communities."



Subject: Re: The Aftermath of the Event - Residents up in arms

To David Burrows

It is safe to say there have been numerous emails from the residents of Cockfosters who are upset, frustrated, and deeply annoyed that a Music Festival for 10,000 people could be allowed to happen in a quiet country park.

The countless complaints over the weekend speak volumes, and we still have not seen one response from the Council to my email below or to any of the residents emails.

The streets were mobbed, people were terrified walking to/from home, people were roaming the streets, and it was absolute carnage out there. The litter and drugs are still evident on the roads. - Mount Pleasant, Westpole Avenue, Games Road, Chalk Lane.

On behalf of the residents, we argue - No More.

We will do all we need to - protest outside the Civic Centre if need be. We are not being listened too, and we will not tolerate this abuse of our neighbourhood ever again.

We want a full investigation into the appalling running of this event, and a stop to such large scale events ever taking place in the park again.

We also want to see a Deep Clean of the area - not just the immediate gates, and the removal of all posters lining the streets.

We await your response please.



rom: Carlos	"david@davidburrowes.com"
david@davidburrowe	avid@davidbullowes.com
c: Tania Ottmann <t< th=""><th>anja.ottmann@enfield.gov.uk>; "and and a second second second second second second second second second second</th></t<>	anja.ottmann@enfield.gov.uk>; "and and a second
the standard	Single Clis Issen Cheselenhaus all issee is in the
	Clir Jason Charalambous <clir.jason.charalambous@enfield.gov.uk></clir.jason.charalambous@enfield.gov.uk>
and the second s	A CONTRACTOR OF A CONTRACTOR O
	and a sustained and a sub-

Sent: Monday, 10 August 2015, 0:20 Subject: Re: Today's Festival - rubbish, urinating, noise and more. Note to Cllr (NEIGHBOURS COMPLAIN PLEASE)

Dear

I strongly disagree with your comment;-

'Otherwise, parking inconvenience to neighbouring residents was not generally more than from commuters and the rush that occurs on Arsenal home games days.'

Firstly, we have yellow lines deterring commuter parking. Secondly, commuters, Arsenal fans etc do not urinate on roads and fences, throw bottles, rubbish, nor do they hang

I have also seen illegal subsidence's being smoked in cars.

This must not happen again

Sent from my iPad

On 8 Aug 2015, at 20:08, 🛲

Dean

Many residents have objected and feel they are not going to accept this diabolical state of affairs. The street warden was busy on his mobile and he did not speak English. We had numerous car and bikes parked down Fairgreen and Fairgreen East. The grass verges on Cockfosters Road were full of cars.

wrote:

Our road was littered with Vodka bottles, plastic bottles and glasses etc. The public were behaving disgustingly urinating on the street and M&S walls. The music was atrocious thump, thump, all the time. I have a severe heart condition and I have been having severe Angina pains. I understand the music will go on to 10 pm and not 9.30 as per the leaflet. This should not happen again. When we purchased our house we did not purchase it near a concert hall/venue but a country park. This is going too far.

and must stop. Badly organised.

Residents please send your complaints to Councillor Jason Charalambous and

Best wishes



On Saturday, 8 August 2015, 18:05, 1 wrote:

Dear Cllr,

Are you witnessing the Festival today - Sat 8th Aug?

Cockfosters is in an absolutely appalling condition

Litter - All along from the Station to the park entrance. Around the brick wall of the trent boys school, around the entrance to the station - both sides, around the brick wall of the UDT building, around M&S and along the parade outside Flo's

Urinating - several residents have seen men urinating in the car park of M&S and by the side of the station

Noise - there is a constant thud/drone that residents closer to the park can hear

Recreational drugs - evidence by the car park to the pub on Chalk Lane

NONE of the phone numbers on the flyers distributed to residents work. They just go to voice mail. How effective is this meant to be, and how safe are the residents meant to feel when no one is picking up?

The numbers were/are: Event Organisers 020 7739 3693 Event Noise Monitoring 07591 663 270 Enfield Safer Neighbourhoods Team 0208 721 2686

This large scale event has not been thought through, and the area can not cope with this amount of people.

Tomorrow we will see the aftermath of this event, and it will not be a pretty site.

On behalf of CLARA, we want to know when the clear up will begin, and strongly oppose an event of this scale taking place in the park again.



This email and any attachments are intended solely for the addressee(s) and no other person(s) or organisation(s), and may be confidential, legally privileged, and protected by law. If you have received this message in error, please return it to the sender then delete the message and any copies of it. Internet communications are not guaranteed to be secure or free of viruses. We cannot accept liability for any loss arising from unauthorised access to a message by a third party or damage caused by viruses.

IP18/1P19

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit *R*6to be referred to in the submission of the Licensing before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016





1914 - 1918

Please reply to: Matthew Watts Email: <u>matthew.watts@enfield.gov.uk</u>

Chairman of the Chalk Lane Area Residents Association

Date: 14th September 2015

Dear Contention

Re: CLARA letter large scale events at Trent Country Park

Thank you for your letter submitted on behalf of CLARA dated 1st September 2015 with regards to large events at Trent Country Park.

You have raised a number of points in your letter, so I will explain how these issues arose and outline the future mitigations that Enfield Council will put in place to address these.

The 51st State Found Festival on the 8th August 2015 was a one day music festival attended by 9514 people. The festival organisers delivered the event with a high level of professionalism, but unfortunately some aspects of the event were not delivered to the full satisfaction of the Council. The Council is working through these issues to improve the management of all park events, but particularly ahead of the Bear Grylls Survival Race and Festival which is due to take place on 3rd and 4th October 2015.

Noise

Sound monitoring was conducted throughout the 51st State Found Festival and noise levels were consistent with the predicted levels provided with the organisers. Whilst noise levels were at an acceptable level we appreciate that the lower frequency bass may have disturbed some residents.

Future mitigation

The Council will continue to work with the Council's Environmental Health Team to monitor noise levels during events and identify measures to reduce the resonance of low frequency bass sound to ensure that these are not a nuisance to local residents.

Ian Davis Director – Regeneration & Environment Enfield Council Civic Centre, Silver Street Enfield EN1 3XY



CUSTONER SERVICE EXCELLENCE

Website: <u>www.enfield.gov.uk</u>

Tor help with this document, please contact the above officer who will be able to assist in line with our accessible information policy

Traffic management

The traffic management plan that was agreed with the 51st State Festival organisers included a number of road closures for the surrounding roads with resident only access and no parking along Cockfosters Road. Unfortunately the contractor used by the organisers did not deliver the plan agreed and consequently this led to the traffic problems seen on the day. The Council officers present at the event arranged for Parking Enforcement Officers to attend the site and issue parking tickets for cars parking along Cockfosters Road and they towed away a number of event visitors' cars parked in the residential roads.

In response to these issues the organiser wrote to all residents to apologise for the failings on the day and they have subsequently dispensed with the company.

Future mitigation

Moving forward the Council will ensure that only Council approved traffic management companies will be permitted to manage the traffic for future events. Traffic management at the Bear Grylls Survival Race and Festival will be managed by the company that successfully delivered this service for the Ghana Festival and Race for Life.

Litter

The plans that the 51st State Found Festival event organisers had put in place to manage the litter were not delivered sufficiently and consequently by 4pm on the day of the event litter had started building up along Cockfosters Road. When this issue was identified a council officer on site arranged for additional Council resources to address the issue and the litter was brought under control. Flyposting along Cockfosters Road was removed by council officers and the event organisers themselves. Officers checked the park and the surrounding roads early on Sunday morning and the cleanliness was of an acceptable standard.

Future mitigation

The Council will take on the organisation of litter management for future large-scale events. This will prevent similar service failures that were observed during the 51st State Festival. The costs of providing additional Council cleansing will be paid for by the event organiser.

Use of drugs

Some drug use was observed from those going to the 51st State Found Festival, although this was limited and the six Police Officers who were present made only two arrests. The Council has no evidence of cocaine drug use during the event, but we are aware nitrous oxide (laughing gas) was used both in and around the event. Whilst a significant number of nitrous oxide canisters were discarded in and around the park, it is a legal substance so the Council and the Police have no powers to address it.

From: Sent: To: Subject: Attachments:

03 March 2016 17:24 Fw: Letter from CLARA [SEC=PROTECT] CLARA Response - Trent Park Events.pdf

2 ----- Forwarded Message --

From: Content of the second se

----- Forwarded Message ----

To: Judge Sent: Saturday, 27 February 2016, 12:58 Subject: Fw: Letter from CLARA [SEC=PROTECT]

Sent: Thursday, 17 September 2015, 8:48 Subject: FW: Letter from CLARA [SEC=PROTECT]

Classification: PROTECT

Please find attached a response to the letter that was sent to the Council by Mr Redman, Chairman of the Chalk Lane Area Residents Association regarding events in Trent Park.

Best wishes

Matthew

From: Sent: 01 September 2015 15:15 To: Chief Executive Cc: and Subject: Letter from CLARA

Dear Rob Leak,

Please find attached a letter from the Chairman of CLARA (Chalk Lane Area Residents Association), regarding the recent Found Festival.

1

A copy will also be sent in the post.

The Chief Executive of Barnet Borough Council is on copy.

Regards,

1P10

The Licensing Act 2003

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit \$7 to be referred to in the submission of **Comparation of the Licensing** Sub-Committee of Enfield Council of Wednesday 16th March 2016

From:

13

To: <u>ian.davis@enfield.gov.uk</u>; Matthew Watts <<u>matthew.watts@enfield.gov.uk</u>> Cc: Jason Charalambous <<u>clir.jason.charalambous@enfield.gov.uk</u>>; clir.michael.lavender@enfield.gov.uk;

Sent: Sunday, 9 August 2015, 23:09 Subject: Found 51st State Music Festival on 8th August 2015

Dear All,

As long-term local residents, we were notified by the Council in its letters dated 21 January 2015 and 27 July 2015 of the above large scale event and the various measures to be taken on the day. We also received a further July 2015 circular from the FOUND Series Team, confirming its aim to impact on the local community as little as possible.

We were therefore astounded and increasingly angered throughout the day and evening when neither the Council nor FOUND delivered on the assurances they had previously given us. We and our local neighbours found ourselves subjected to large-scale disruption and disorder from the worst organised event we have ever had to experience locally.

Listed below are some of our major concerns and observations witnessed in the Chalk Lane area throughout the day and evening:

• Road Closure. We had been in communication with the Council many times previously, explaining from experience how the only way to protect our local road from event parking and subsequent noise, rubbish etc. was with an official road closure permanently attended by the Police with strict traffic enforcement. What we actually got (at the north end) were a few traffic cones and two half-hearted, non-effective event traffic stewards who made very little effort to stop traffic; admitting openly that they were unable to prevent event visitor traffic entering Chalk Lane, and finally not even noticing cars driving right past them! The road duly filled up with vehicles coming, going and parking throughout the day until several hours after the event finished.

Police. On walking around the area during the day, it was noticeable that there
was no Police or CSO attendance in Cockfosters or the nearest roads to the Park

entrance. Calls to the Enfield Safer Neighbourhoods Team (suggested in the FOUND circular) went to Voice Mail.

A result of the Council clearly not requesting Police Patrols resulted in the following in Chalk Lane:

o A preponderance of Laughing gas (cylinders and Balloons) being used and discarded through the day;

o Alcohol consumption by crowds walking along and sitting on garden walls;
 o Discarded beer cans, plastic bottles and other food rubbish being openly thrown into hedgerows and gardens;

o An adult and his young assistant regularly loading beers and other consumables from a parked van onto a cart pulled by a bike which he told us he was selling in the festival to make some money on the side. He was at this throughout the day, knew it wasn't legal, but he was clearly not stopped by the Stewards;

o Black market tickets for the Event were being sold in Chalk Lane as well as in close proximity to the Station.

• The Cock Inn & Restaurant. At the start of the Event and until mid-afternoon, hoards of Event visitors, arriving on foot from both ends of Chalk Lane, were making The Cock their first stop to meet up, or for drink and food. We were regularly asked for directions to The Cock. We were told by some of them that the pub was a notified meeting point! This resulted for several hours in huge crowds and noise from people arriving and leaving on foot, plus at lunchtime, sitting and standing outside the premises, with many drinking. The pub appeared to be expecting them with large food deliveries around lunchtime.

• Cockfosters Road, the top of Westpole Avenue, Cat Hill Roundabout and outside the Station. There were dozens of fly-posters advertising other events on railings and lamposts and making the area look ugly. At time of writing, many are still in place. Was this agreed to by the Council?

• Music Noise. In spite of previous reassurances, the heavy beat of the music invaded our homes all day long until the finish and it wasn't possible for us to remain in the garden during much of this time.

• After the Event. From 10 pm, again hoards of people poured into the north end of Chalk Lane. This went on for several hours as it seemed that many were not yet ready to go home. Some went into The Cock, but others just congregated whilst even more who had come by public transport were standing around looking for taxis to go home. At one point in time Chalk Lane became gridlocked with taxis and cars unable to move until the 'rush' eventually subsided. Again, no Traffic Police or Stewards were present. They would have seen more Laughing gas balloons being used in the street. Was the Council aware that Chalk Lane would be used as a 'Taxi Rank'?

It is clear from the above that Enfield Council did not take the size and potential impact of this event seriously. The weekend was most stressful for us and additionally the local environment has suffered considerably.

It might not be surprising that we have completely lost confidence in Enfield Council's ability to handle an event of this size and to protect the local residents. We look forward to your response and trust that no large scale events will be organised in Trent Country Park in future.

Sincerely,

Chalk Lane, EN4

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit k to be referred to in the submission of **Constant Science Constant** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

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A1 TRADE MARKS Philip Redman

 From:
 02 March 2016 21:42

 Sent:
 02 March 2016 21:42

 To:
 Fwd: Trent Country Particular Country Par

Fwd: Trent Country Park - Large Events - Found Music Festivasl 2016 Alan Draft FUTURE EVENT PLANNING FOR TRENT PARK.docx; ATT00048.htm

Attached is a copy of the letter sent to the licensing department. It's under the note to Ron.

Regards

Begin forwarded message:

From: Date: 17 February 2016 at 17:36:15 GMT To: 10 February 2016 at 17:36:15 GMT

Subject: Fwd: Trent Country Park- Large Events - Found Music Festivasl 2016

Attached is a copy of the email and attachment that I sent directly to the licensing department and Jonathan Stephenson/ Mathew Watts. The only response I have had from licensing was an auto reply. Jonathan has also confirmed receipt.

Having seen your reply from licensing I fully expect to receive the same response in due course. I agree that they are obviously making a complaint as difficult as they can bearing in mind how near your original email was. However, as they are both council departments it's obvious to me that they are simply looking for an excuse to reject our appeals and therefore go ahead with the music festival. So I suppose we had better play their game and provide the information requested.

Regards

Begin forwarded message:

From: Date: 10 February 2016 at 20:52:07 GMT To: <<u>Jonathan.Stephenson@enfield.gov.uk</u>>, <<u>licensing@enfield.gov.uk</u>> Cc: <<u>Matthew.Watts@Enfield.gov.uk</u>> Subject: Two to Compare the field.gov.uk

Subject: Trent Country Park - Large Events - Found Music Festivasl 2016

Dear Jonathan

Thank you for your correspondence regarding the above. Although Colin and I met with both yourself and Matthew on the 26th November 2015 where we represented the views of Clara, I am writing today as a resident of Fairgreen East in order to make you aware of my personal objections to the proposed Found Festival on both Saturday 6th August and the additional day of Sunday 7th August 2016.

Firstly, I would confirm my comments made to you at our meeting in that I support the use of Trent Park for suitable family events and also understand the need for the council to raise money from events in order to support their finances. However, as we discussed events should not be to the detriment of park users, wildlife and the residents. You will recall that prior to your review I left you with a document which summarised the views of both Clara and other representative bodies around the Cockfosters area. I have attached a copy of the document again and would respectfully refer you to the section headed "Type of Event". Within that section is the following statement which says" Events such as the FOUND Music Festival should not under any circumstances be considered". The reasons why this type of event was seen as unsuitable has been clearly documented in other correspondence that you have received and in addition was discussed in depth with both Clir Anderson and Matthew at the Friends of Trent Country Park meeting held on September 10th 2015 at the Trent Golf Club. An exert from the minutes of the meeting reported by Peter Gibbs states the following:

Cllr Anderson was invited to give his views on the escalation of private events taking place in the park this year, their heavy impact on the park and neighbourhood, and what could be expected in the future to lessen the load on the user and resident community

• He stated he was well aware of the concerns expressed recently by residents over the impact of larger events, especially the FOUND music festival that had attracted a very large (10,000) audience, that had placed great strain on access to the park by regular users, left considerable litter in the neighbourhood, and caused antisocial behaviour and parking problems. The numbers attracted were such that they were overwhelming to many not accustomed to crowds in this small community, and the event produced an unexpected and intrusively high level of sound from the music equipment.

• He went on to remind the meeting that EBC was in serious financial deficit and needed the income, so was persuaded to continue with a level of events, but not to the extant of causing stress to the community nor damage to the park.

I would add, that not one member of the audience from this meeting supported the Music Festival. In addition, at later meetings of the Friends of Trent Park, and Clara not one resident has supported the use of Trent park for this type of event.

Each resident has their own opinion as to what is so clearly wrong with using Trent Park for this type of event. They include all of the items within both the Friends minutes and the document I left you. For me the biggest issues last year was that of the noise generated by the event and the inability to use the park. Yes the crowds were a problem and the parking but at least you can go home to get away from them. Or that's what I thought. The noise levels where I live in Fairgreen East were completely unacceptable. On the day of last years event I had both of my Grandchildren staying with us. The noise was such that neither of them could have their normal daytime sleep. In addition, on a summers day we simply could not have any windows open due to the event noise. As the event went on so late the normal 7.30pm bedtime for our grandchildren simply didn't happen. We did try taking the boys to Trent Park during the day but unfortunately our four year old found the noise frightening and wanted to go home.

I tried the helpline number in order to complain about the noise and although I tried on four occasions during the day the telephone number provided was not available. At approximately 8.30pm I just kept continually ringing the number and eventually a young lady answered and I was advised that the mobile signal for her phone didn't work most of the time in the park and that's why I couldn't get through. She advised that someone would come around and take noise level readings and report back. I asked if they could call at my home and this was rejected. I asked for a report back of the findings and that was agreed. I am still waiting for the results.

In addition, the comments from the Council after the event was that the noise levels were no different to heavy traffic. Not helpful when you have experienced loud music for nearly 12 hours. I was also advised that it was only background noise and mainly base notes. During the evening of the event I stood in my Garden and made a recording of the music and the words of the female singers song. All tones were clear and audible. No different to having a radio on **loudly** in your garden. If I did that at home I would expect my neighbours to complain and rightly so. So why is it acceptable to have noise of this level continuously for nearly 12 hours just to suit a music festival?

In conclusion, in addition to the matters already raised by others regarding the overall impact that this event had last year I would ask the licensing body to reject the application for the FOUND Music Festival planned for the 6th and 7th August 2016 on the grounds that the noise levels generated by the event are unsuitable for the local area and that the park would not be available for the normal use of the public. I would also add that the comment made by Clir

Anderson that a level of events were needed but not the extent of causing stress to the community nor damage to the park needs to be considered.

Regards



Barnet Herts EN4 0QR

1910

The Licensing Act 2003

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit g to be referred to in the submission of **Comparation** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

por

From: Sent: To: Subject:

03 March 2016 17:26 Fw: Events in Trent Park

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----- Forwarded Message -----

To:

Sent: Wednesday, 2 March 2016, 10:13 Subject: Fw: Events in Trent Park

----- Forwarded Message -----

From: To: " To: " Sent: Saturday, 27 February 2016, 12:51

Subject: Fw: Events in Trent Park

----- Forwarded Message -----

From: "Cornelius, Cllr Richard" <Cllr.R.Cornelius@barnet.gov.uk>

To:

David Burrowes

Sent: Wednesday, 19 August 2015, 21:39 Subject: Re: Events in Trent Park

Dear

Thank you for this email. I can not find any email traffic with Cllr Taylor on this matter. it is rather a while ago that I spoke to him. My memory is hazy as to his re-assurances. As you comment if our residents in Barnet are being affected then it become a Barnet Council interest rather than exclusively Enfield business.

These large occasions can be well managed and not cause horrendous problems. In Barnet we have been successful and learned from occasions that went less well. it would seem that there is some cross over here for the East of Barnet and West of Enfield.

I would be happy to discuss.

Richard Cornelius

Sent from my iPad

> On 19 Aug 2015, at 10:000

> Dear Councillor,

> You may by now be aware that the large FOUND event held in Trent Park on 8th August 2015 caused very serious problems for Cockfosters and some Hadley Wood residents in their streets, in terms of noise, huge crowds in the sidestreets, anti-social behaviour (including use of crack), litter and fly-posting, irresponsible parking and non-existent traffic

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wrote:

management plus threatening behaviour from event goers towards local residents. There was admittedly poor management by the event organisers, but also clear evidence that Enfield did not sufficiently manage the organiser or supervision outside the park.

> There have since been a growing number of complaints to the Council by residents and resident's groups concerning these and associated problems and the Council's desire to hold more and larger events in the future.

> Back in February, when the Council first notified residents of the event plan, on being notified of the concerns, you said that you would be raising this matter with Enfield. Enfield has stated in their defence that they received a very limited response to their request for comments. To help understand why they have made that statement, it would be much appreciated if you could please advise any response to your meeting with Cllr. Taylor as you mention below.

> Local residents are now faced with the prospect of much larger, frequent events which based on the Council's previous performance record, will create more chaos locally and based on the current sentiments of residents, will be vigorously opposed. As a local for almost 30 years I can't remember having to experience anything like this before.

> I will be happy to forward a more comprehensive list of all the reported issues if you wish.

> I look forward to hearing back from you.

> With thanks,

>

>

Chalk Lane, EN4

On 15 Feb 2015, at 18:26, Cornelius, Cllr Richard <<u>Cllr.R.Cornelius@barnet.gov.uk</u>> wrote: >

> I will raise this with Enfield. I am seeing Cllr Taylor tomorrow.

> Richard Cornelius

> Sent from my iPad

>

>

>

>> On 9 Feb 2015, at 21:34,

>> >> Park

> This email and any attachments to it are intended solely for the individual to whom it is addressed. It may contain sensitive or confidential material and should be handled accordingly. However, it is recognised that, as an intended recipient of this email, you may wish to share it with those who have a legitimate interest in the contents.

wrote

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IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit *k*/0to be referred to in the submission of the submission before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016 From: Sent: To: Subject:

03 March 2016 17:26 Fw: Event at trent Park on 8th August

6

---- Forwarded Message ----

From: To:

Sent: Wednesday, 2 March 2016, 10:14 Subject: Fw: Event at trent Park on 8th August

----- Forwarded Message ---

From: To: Sent: Saturday, 27 February 2016, 12:50 Subject: Fw: Event at trent Park on 8th August

----- Forwarded Message -----

From: 🕽

To: 'Cllr Michael Lavender' <Cllr.Michael.Lavender@enfield.gov.uk>

Cc: Window 2015, 15:38 Sent: Sunday, 30 August 2015, 15:38

Subject: RE: Event at trent Park on 8th August

Thank you for getting back to me there are a few things I need to bring up 1st the litter was cleared from the park side but I went away for the week and when I came back the chalk lane side was still filthy, I go down there a lot and there was a load of rubbish and 23 bottles and 25 cans on the chalk lane side so we can safely assume this was not done the other main problem was people coming out of the park afterwards it was a disaster everyone had to walk in the road not a single policeman and traffic could not move if there are other large scale events there must be a lots more police and they must be on duty after the match at least 1. To 1/5 hours after the event we must think football match with a crowd of over 10000 I thank you for coming back to me and hope you will take this forward I am not saying we should not have these events but the should be properly organised thanks again.

From: Cllr Michael Lavender [mailto:Cllr.Michael.Lavender@enfield.gov.uk] Sent: Sunday, August 30, 2015 1:41 PM

To: To:

Cc: Clir Jason Charalambous; Clir Anne-Marie Pearce; David Burrowes (david.burrowes.mp@parliament.uk) Subject: Event at trent Park on 8th August

Dear

I set out below a copy of a response received from the relevant council officer. For once I am pleased that the facts are acknowledged, regrettably officers still feel the need to add a 'but' or qualify the facts.

There are a number of obvious action points for me to follow up and I shall keep you informed once I have a response which sets out definitively the action the council proposes to take to avoid a repetition of this.

Kind regards,

Michael

'Dear Cllr Lavender,

1P18/1P19

The Licensing Act 2003

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit *R*//to be referred to in the submission of **Sub-Committee** of Enfield Council of Wednesday 16th March 2016

IP10

The Licensing Act 2003

IN THE MATTER of an Application by FOUND SERIES LIMITED of 19th January 2016 for a Premises Licence

This is the Exhibit R/2to be referred to in the submission of **Example 1999** before the Hearings of the Licensing Sub-Committee of Enfield Council of Wednesday 16th March 2016

4) 10° N 1-.,



Ellie Green

Subject:

FW: Fwd: Fw: Found Music Festival licensing 2016 - No objection [SEC=UNCLASSIFIED]

FINDEX 6

SUPOR

Sup 01

From: Sent: 01 February 2016 18:23 To: Cc: Matthew Watts Subject: Re: Fwd: Fw: Found Music Festival licensing 2016 - No objection

Dear

Just to let you know that not everyone shares your views on this matter. It is only a couple of days a year. It is something for young people. I am in favour of such an event although there is nothing wrong with seeking assurances about proper management of the event.

I do not buy the 'fighting our way to church through the litter argument'. All you are doing here is highlighting how few people will be affected. This sort of argument make you all look like rather petty Daily Mail readers. Sunday is a rather good day to hold such an event.

We don't HAVE to take our families into the park on that weekend. It is just one weekend after all. It seems to me a rather good use of such a resource. The park is for everyone. Running events like this is part of that - no matter how much we might personally dislike such music. I am sure that many young people feel the same about what we like.

I am copying Matthew into this email.

Best wishes

On 01/02/2016 17:08, Secretary wrote:

Classification: UNCLASSIFIED



Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet

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Licence Conditions for Trent Park, Cockfosters Road, BARNET, EN4 OPS

Annex 1 - Mandatory conditions

The Mandatory Conditions are attached and form part of the Operating Schedule of your licence/certificate. You must ensure that the operation of the licensed premises complies with the attached Mandatory Conditions as well as the Conditions in Annex 2 and Annex 3 (if applicable). Failure to do this can lead to prosecution or review of the licence.

Annex 2 - Conditions consistent with the Operating Schedule

- 1. The site will be monitored by security and a full site check will be carried out prior to the commencement of the show. All relevant personnel will be present to carry out the full site check.
- 2. CCTV will be in full operation covering the main entrance and all search lanes. There will be CCTV in operation at the artist entrance and CCTV to give a panoramic view of the site. CCTV controllers at the command centre will monitor the CCTV.
- 3. All security and staff will be in communication via 2-way radio at all times.
- 4. All perimeters will be monitored to ensure there are no breaches.
- 5. Clicker counters will be used for determining the number of persons on the premises at any one time to ensure that the maximum permitted number is not exceeded.
- 6. All staff shall receive relevant training in relation to the sale of alcohol and the times and conditions of the premises licence.
- 7. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least six weeks.
- 8. Challenge 25 shall be in operation upon entry and at the bar and relevant material shall be displayed at the premises. Only passport, photographic driving licences or ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.
- 9. A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least six weeks from the date of the last entry.

- 10. No persons under the age of 18 years shall be permitted to enter the premises.
- 11. A personal licence holder is to be present on the premises and supervise the sale of alcohol, throughout the permitted hours for the sale of alcohol.
- 12. There will be 200 members of security and stewards on site at all times. An SIA approved contractor will provide these security and stewards.
- 13. All members of the public will be subject to a mandatory search upon entry.
- 14. There will be regular patrols and frequent spot checks of the perimeter throughout the day by security.
- 15. Any member of the public causing a nuisance will be required to leave the site and a note will be made of this in a log retained by the security control.
- 16. There is a robust plan in place for sound management.

Annex 3 - Conditions attached after a hearing by the Licensing Authority